



Welcome to the


digit 
Family





Cashless

Claim Process

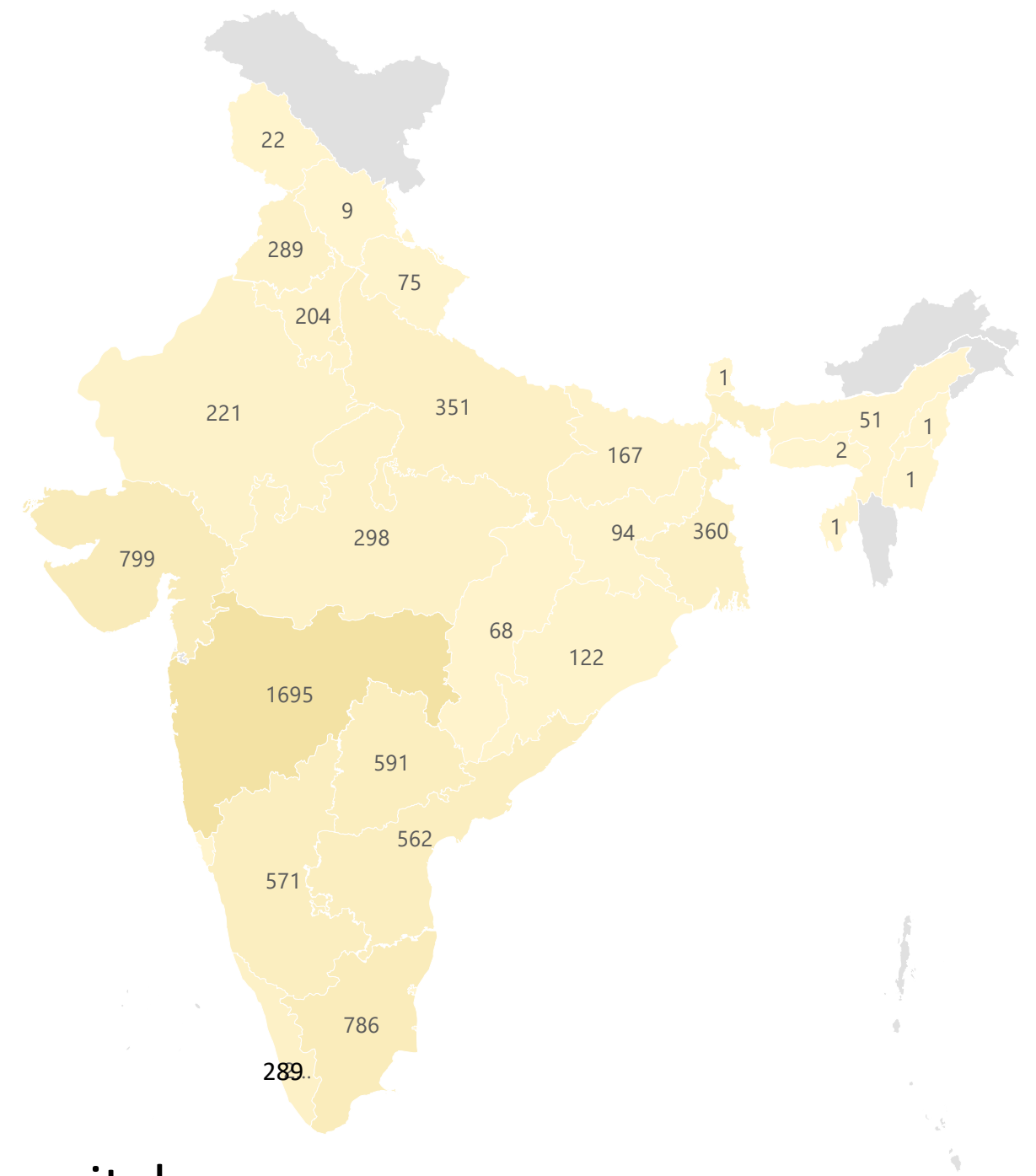
 Choose a Hospital from our [Network Hospital List](#)

 Provide E-card at TPA desk in the hospital

 Provide Pensioner's ID proof any one
1. Pensioner's Id card 2. Life Certificate
3. Bank Certification 4. Certified Proof as Pension Fund Account Holder

 Hospital will coordinate with Digit via the portal and keep you updated.

Network Hospitals



- ▶ [Click here](#) to utilize cashless outside our network hospitals
- ▶ [Click here](#) for the list of Excluded Hospitals where we don't approve claims
- ▶ [Click here](#) to check the claim status

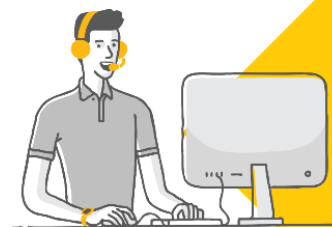
Reimbursement Claim Process



Register a claim online by clicking on Website or WhatsApp.



Fill the details and upload the documents as per the List of required documents.



Claim will be processed as per terms (Refer List of payables and non payables), and amount will be transferred

[Click here](#) to check the claim status

Self Service Platforms

Insurance is now simpler and more accessible, Right at your fingertips.
Skip the queues! Get the work done instantly!

Website

- Check the list of network and excluded hospitals
- Register a claim
- Check claim Status
- Support and Feedback

[Click here to visit the website](#)

Mobile App

- View Health-card
- Register a claim
- Check claim Status
- Employee Wellness Benefits



WhatsApp

- View Health-card
- File a claim
- Check claim Status
- Change personal information



Digit Plus

- Ticket generation
- Learning modules
- check claim status
- support and feedback

[Click here to visit Digit Plus](#)

Only for Partners

Helpline/ General Queries

For General Queries:
Connect with your **Health Mates! (KMD)**

Sr. No.	Location	SPOC	Contact No.	Email ID	Sr. No.	Location	SPOC	ContactNo.	Email ID
1	Mumbai	Gautam Tambe	8657933261	retiree.mediclaim@kmdastur.com	12	Pune	Sanjay Gaikwad	9175068359	
		SurajTrivedi	8957718282				Amarsinh Bhapkar	9823971714	amar.bhapkar@kmdastur.com
2	Chennai	Rajagopalan V S	9551734358	rajagopalan.vs@kmdastur.com					Amod Deshpande
3	Ahmedabad	Bhiku Solanki	6351555321	bhikhu.solanki@kmdastur.com	13	Thiruvananthapuram	Rejnish V S	9387657000	rejanish.vs@kmdastur.com
		R B Diwankar	9099998737	ramesh.diwankar@kmdastur.com			S Sandhya	9961062277	sandhya.s@kmdastur.com
4	Baroda (Vadodara)	Arpita Patel	9712517498	arpita.patel@kmdastur.com	14	Vijayawada	Mr. J Raghu Anirudh Gupta	9115555518	anirudh.gupta@kmdastur.com
		Dr. Milap Vyas	9825623183	milap.vyas@kmdastur.com			Mr Madhav Rao	9000165166	madhavarao@kmdastur.com
5	Chandigarh	Ravinder Kumar Bahl	9815913373	rkbahl@kmdastur.com	15	Vishakapatnam	Mr. Pudipeddi Narasimha Murty	9949657906	pn.murty@kmdastur.com
6	Kochi	Mr. Binu Paul	9947203762	binu.paul@kmdastur.com			Mr. K. Prasad	7045242961	Prasad.kintada@kmdastur.com
7	Kolkata	Tapas Chakraborty	9432366110	tapas.chakraborty@kmdastur.com			Mr. A Sriram	9246614099	sriram@kmdastur.com
8	Gurgaon	Abhijit Aditya	9717110059	abhijit.aditya@kmdastur.com	16	Bangalore	R Shylaja	8657941358	r.shylaja@kmdastur.com
		Amitesh Ahir	9899523556	amitesh.ahir@kmdastur.com			Prashant	8424046414	kc.prashanth@kmdastur.com
9	Gurgaon (New)	Rajan Kumar	9643816992	rajan.kumar@kmdastur.com			17	Hyderabad	Jose
		Dinesh	8882167078	dinesh@kmdastur.com	Ashish Kumar	9985809090			ashishk.singh@kmdastur.com
		Sanjay Kumar	8920882350	sanjay.kumar@kmdastur.com	Sowjanya	8125909504	sowjanya.k@kmdastur.com		
10	Indore	Mayur Agarwal	9827220466	mayur.agarwal@kmdastur.com	18	Nagpur	B L Sonkar	7506345242	bl.sonkar@kmdastur.com
		Mr. Deepak Dusija	9424873483	deepak.dusija@kmdastur.com	19	Noida	Pulkit Saxena	8130376884	pulkit.saxena@kmdastur.com
11	New Delhi	Bhupinder	8800750074	bhupinder.singh@kmdastur.com	20	Patna	Mr. Md Imran	9334330817	Md.Imran@kmdastur.com
					21	Lucknow	Pawan Singh	7007996899	pawan.singh@kmdastur.com
					22	Guwhati	Asish Chakraborty	9674447702	asish.chakraborty@kmdastur.com
					22	Raipur	Prableen Chhatwal	7974419316	prableen.chhatwal@kmdastur.com

Claim and General Support for Pensioners

**For General Queries (24*7):
Claim Help Desk 8AM to 8PM**
Connect with your **Health Mates! (Digit)**

Claim Type	Portal (For Quick Response)	Contact Number
General Queries PAN India	Customer Happiness Team (24*7):7709996079/18002584242 WhatsApp at 7026061234 Email ID: hello@godigit.com	7709996079/18002584242 WhatsApp at 7026061234
Claim Help desk No PAN India	Ms Shaik Anseera. Mr Guru Prasanth. Mr Khasim Ahmed. Mob No:8855833599 (8Am to 8Pm) Email ID: digit.eastclaims@godigit.com	8855833599

THANK YOU!

