



बैंक ऑफ़ बड़ौदा **Bank of Baroda**

HO:HROPS:116: 2492

07.11.2024

LETTER TO ALL ZONAL HR HEADS / REGIONAL HR HEADS

Madam/ Dear Sir,

Re: Renewal of Group Health Insurance Policy for the Existing Employees / Retirees for the policy year 2024-25 – Change of TPA.

This is to bring to your kind notice that, both the Employees and the Retirees Group Health Insurance Policy for the period 2024-25 has commenced on 01.11.2024.

M/s. MD India Health Insurance TPA Pvt Ltd has been assigned as the new Third Party Administrator (TPA) for our Bank for this policy period.

While the issuance of detailed circular is in process, the details of contacts & contact persons in case of immediate emergencies are furnished here under:

- For cashless facilities, employees / retirees may request the hospital authorities to send request to TPA on the email id : authorisation@mdindia.com
- Intimation of hospitalization for employees should be sent to bobemp@mdindia.com and for retirees it should be sent to bobret@mdindia.com / WhatsApp No. 8390839000 with subject line "Intimation of Hospitalization EC No. xxxxxx (Self / Dependent)" within – 24 hrs for Cashless / 48 hrs for Reimbursement – of hospitalization.
- For Hospitalisation / Claim related inquiry you may contact Toll free no. 1800 266 5690 (24*7*365 days) on all working days.
- The details of executives of MD India Health Insurance TPA Pvt Ltd stationed at respective nodal offices are as under:

Nodal Offices	Zones Covered	MD India TPA - SPOC	Postal Address
Baroda	Head Office Ahmedabad Baroda Rajkot Jaipur	Toll Free No. 1800 2332 707(10.00 am to 5.00 pm) On all working days at Head Office Vadodara	Medical Insurance Department, Head Office, Baroda 6th Floor, Baroda Bhawan, Bank of Baroda, Head Office, Alkapuri, Vadodora-390007
Mumbai	BCC Mumbai Pune	Mr.Prafulla Gavari Ph. No.879958350 Email id: bobmumbai@mdindia.com	Medical Insurance Desk, Mumbai C/o Bank of Baroda Zonal Office, Mumbai Zone, Bank of Baroda, 3rd Floor, 3, WalchandHirachand Marg, Near Green Gate, Ballard Pier, Mumbai – 400001

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प्रधान कार्यालय : मा.सं.प्र. - छाता तल, "बड़ौदा भवन", आर.सी.दत्त रोड, अलकापुरी, बड़ौदा-390007. गुजरात. (भारत).

Head Office : HRM - 6th Floor, "Baroda Bhavan", R. C. Dutt Road, Alkapuri, Baroda - 390007. Gujarat (INDIA).

ई-मेल/E-mail : hbm.ho@bankofbaroda.com, वेबसाइट/Website : www.bankofbaroda.com



Bengaluru	Bengaluru Chennai Ernakulam Hyderabad Mangaluru	Mr. Tarun K R Ph. No 7058034985 Email id: bobbengaluru@mdindia.com	Medical Insurance Desk, Bengaluru C/o Bank of Baroda Zonal Office, Bengaluru Zone, Bank of Baroda, Vijaya Tower, 41/2, M G Road, 14/1 Trinity Circle, Bengaluru - 560001
New Delhi	Bhopal Chandigarh New Delhi Ludhiana Raipur	Mr. Sudeep Yadav Ph. No. 7058091200 Email id: bobdelhi@mdindia.com	Medical Insurance Desk, New Delhi C/o Bank of Baroda Zonal Office, New Delhi Zone, Bank of Baroda, Bank of Baroda Building, 16 Sansad Marg, New Delhi - 110001
Lucknow	Lucknow Meerut Bareilly	Mr. Akash Dwivedi Ph. No. 6307219195 Email id: boblucknow@mdindia.com	Medical Insurance Desk, Lucknow C/o Bank of Baroda Zonal Office, Eastern UP Zone, Bank of Baroda, Baroda House, 3rd Floor, V-23, VibhutiKhand, Gomati Nagar, Lucknow - 226010
Kolkata	Kolkata Patna Bhubaneswar North Eastern States	Mr. Arka Bhattacharjee Ph. No. 7391054016 Email id: bobkolkata@mdindia.com	Medical Insurance Desk, Kolkata C/o Bank of Baroda Zonal Office, Kolkata Zone, Bank of Baroda, Baroda Tower, 5th & 6th floor, Plot No.38/2, Block GN, Sector-V, Salt Lake City, Kolkata - 700091

We request you to kindly arrange to bring the contents of this letter to the notice of all the staff members / retirees under your administrative jurisdiction so that avoidable inconvenience can be done with.

Detailed Circular shall follow in due course.

(Priya Kumar B)
Asstt. General Manager (HRM)
HRCPC, Terminal Benefits & Medical Insurance
Head Office, Vadodara